

C + P logistic services for international deliveries



Not valid for islands, mountain pastures, mountain stations and for delivery locations that are inaccessible or closed to transport - please inquire
Direct delivery to many regions with our own truck fleet without reloading and therefore unpacked, see below for additional packaging prices.

STANDARD services	Definition of service	Countries	Prices in EURO and terms
Standard terms of delivery (valid, unless otherwise is specified in the order - Delivery is generally carried out without packaging or pallet)	FREE DELIVERY GROUND FLOOR free of any barriers (Arrival - normally by truck with lifting platform - unloading and transport behind the first lockable door on the ground floor, if access is barrier-free.	Austria, Be-Ne-Lux, Poland, Czech Republic, Slovakia	18% of net value of goods, however at least EUR 75.- per unloading site additional costs for the innercity of Vienna: EUR 60.- per <u>cabinet / locker</u>
		Switzerland, Liechtenstein, Denmark, North of France*	18% of net value of goods, however at least EUR 95.- per unloading site Customs clearance Switzerland per order: EUR 48.- for shipment by truck and EUR 25.- for parcel shipment with a net value of goods of EUR 50.- or more.
important requirements:	Unloading site with large truck (e.g. trailer, 18m). Accessible by normal means. Stopping possibilities in immediate proximity.	* only valid for the following departments: Aisne (02), Ardennes (08), Aube (10), Côte-d'Or (21), Eure (27), Eure-et-Loir (28), Loiret (45), Marne (51), Haute-Marne (52), Meurthe-et-Moselle (54), Meuse (55), Moselle (57), Nord (59), Oise (60), Pas-de-Calais (62), Bas-Rhin (67), Haut-Rhin (68), Haute-Saône (70), Paris (75), Seine-Maritime (76), Seine-et-Marne (77), Yvelines (79), Somme (80), Vosges (88), Yonne (89), Territoire des Belfort (90), Essone (91), Hauts-de-Seine (92), Seine-Saint-Denis (93), Val-de-Marne (94) and Val-d'Oise (95).	on request
Standard type of appointment (valid, unless otherwise is specified in the order)	approximate delivery week (approximate delivery period)	expected delivery period within a calendar week (Mo-Fr) - if necessary also with proactive announcement for ensuring availability.	no additional costs Upon placing the order: information concerning the accurate delivery address <u>including:</u> - reception hours of goods - local contact person - his/her tel.nr. + e-mail address

ADDITIONAL-service	Definition of service	scope of service	Pricing EUR	Important requirements
packaging (only if requested)	1) stretch film + edge protection		1) EUR 22.50 per cabinet/locker	1) order nr. 1009-ST-KS
	2) stretch film + edge protection - on a non-returnable pallet		2) EUR 35.- per cabinet/locker	2) order nr. 1009-ST-KS-EWP
B1: barrier free delivery free at site of use. - barrier free transportation path - only products up to 99 kg	delivery in <u>barrier free</u> business premises (a location is designated as barrier free, if a wheelchair user is able to reach it without external help)	Transportation in a building <u>in a regular way</u> up to the site of use. Without assembly, without installation.	EUR 98.- fixed price additional costs per piece (order nr. 1003-B1_DEXP) <u>ONLY valid for Austria and Switzerland.</u> Other countries upon request.	<u>Product weight up to 99 kg.</u> Lifts high load capacity and large enough (!) as well as all doors, passage ways, ceiling heights and transits large and secure enough for ordered goods.
B2: barrier free delivery free at site of use. - barrier free transportation path - products as of 100 kg	see above	see above	EUR 138.- fixed price additional costs per piece (order nr. 1003-B2_DEXP) <u>ONLY valid for Austria and Switzerland.</u> Other countries on request.	Lifts high load capacity and large enough (!) as well as all doors, passage ways, ceiling heights and transits large and secure enough for ordered goods.
T1: delivery free at site of use with transport on stairs - only products up to 99 kg	delivery in business premises including transport on stairs	transportation in building <u>in a normal way</u> on stairs up to site of use. Without assembly, without installation.	EUR 198.- fixed price additional costs per piece (order nr. 1003-T1_DEXP) <u>ONLY valid for Austria and Switzerland.</u> Other countries on request.	<u>Productweight up to 99 kg.</u> Stairs and podia large enough for ordered products (excluding <u>space for Handling</u>). Everything else like B1/B2. Attention: Not applicable for spiral stairs, marble or timber stairs!
T2: transportation on stairs as of 100 kg productweight	delivery heavy-weight products in business premises including transport on stairs	see above	on request	for this service offer we need a description of the route of transport. Please see: www.cp.de/twb
Installation service	free delivery site of use as well as assembly and installation of products delivered on site of use.	Ready-to-use installation including assembly, aligning and lockset installation - without interior configuration	on request (if desired <u>additional service</u> e.g. disassembly of existing cabinets / lockers, if wall joints or similar are to be removed please mention explicitly)	for this service offer we need a description of the route of transport. Please see: www.cp.de/twb Larger projects only after previous inspection.

Type of appointment: Fixed-delivery week	binding delivery within a calendar week (CW)	e.g. "delivery calendar week 41 fixed"	without additional costs	prior consultation necessary!
Type of appointment "From-to"-appointment	binding delivery within a period of at least three working days	e.g. "delivery from 01.12. to 03.12."	additional costs EUR 49.- per unloading site - independent of the order volume (order nr. 1001-TKVB_EXP)	prior consultation necessary!
Type of appointment Fixed date	binding date at a certain delivery, Time frame 08:00-16:00 h (Time agreements only for larger objects)	e.g. "delivery on 01.12. in the time from 08:00 until 16:00 h"	on request (only for larger objects)	prior consultation necessary!
Appointment supplementary service delivery notification	Announcement of delivery approx. 1-3 days before the scheduled delivery date	Notification normally by e-mail (if necessary if applicable by phone)	without additional costs, if desired	Upon placing the order: information about the accurate delivery address <u>including</u> - reception hours of goods - local contact person - his/her tel. nr. + e-mail address
Re-deliveries:	for reasons not caused by us (e.g. missing goods receiving hours, refusal of acceptance) are generally subject to charges.			